

**Words From Those That Matter Most  
~Families of Our Patients~**

*"They were so helpful and understanding! The support made a wonderful difference in my life and helped me through a very difficult time. I knew I could count on them at any time. The care team was there for my husband, our family, and for myself."*

*"We absolutely couldn't have had better care. Our Regional Hospice nurses helped us through my Dad's health decline. Our hospice social worker was kind and helpful. We looked forward to their visits. Dad and I enjoyed the visit with the Regional Hospice Veteran Volunteer as they shared memories and stories."*

*"Regional Hospice's team was professional, caring and engaged in my father's care and in our wishes. It was an excellent service and I highly recommend the staff."*



**Providing Compassionate  
End of Life Care  
Since 1992  
Wherever You Call Home**

**Non-Profit ~ Local Care  
Community Based**

*Regional Hospice Services  
& Palliative Care* 

**Counties Served**  
Northern Wisconsin and Upper Michigan



**Northern Wisconsin**

Ashland Douglas Sawyer  
Barron Iron Vilas  
Bayfield Polk Washburn  
Burnett Rusk

**Upper Michigan**

Gogebic  
Ontonagon

*Serving all or a portion of the above counties.*

**Offices**

Ashland, WI  
715-685-5151  
Hayward, WI  
715-634-6433  
Ironwood, MI  
906-663-0308  
Spooner/Grantsburg, WI  
715-635-9077

[www.regionalhospice.org](http://www.regionalhospice.org)

**For Information, Call The Office  
Located Closest To You**

**Telephone Numbers**

Ashland.....715-685-5151  
Fax ..... 715-682-6404  
Hayward ..... 715-634-6433  
Ironwood ..... 906-663-0308  
Spooner/Grantsburg ..... 715-635-9077

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Regional Hospice is Medicare & Medicaid certified

**NONDISCRIMINATION NOTICE**

*Regional Hospice Services does not discriminate, exclude or treat people differently on the basis of race, color, national origin, age, disability or sex.*

*Regional Hospice  
Services  
& Palliative Care*



**A Special  
Kind of Caring**

**Hospice Care & Palliative Care  
For Northern Wisconsin and Upper Michigan**

*A program in cooperation with  
Memorial Medical Center - Ashland  
Burnett Medical Center - Grantsburg  
Hayward Area Memorial Hospital  
Spooner Health*

## Regional Hospice Services & Palliative Care

### Our Philosophy

Regional Hospice is a special kind of care designed to provide dignity and support for people living with a terminal illness. Hospice is about living life to the fullest in familiar surroundings with your family and friends.

Regional Hospice is deeply rooted in the communities we serve.  
We live here too!

Local Care including staff, your primary care providers, pharmacies and hospitals.

Volunteers to provide companionship, respite for a caregiver and help around the home.

Grief support groups offer understanding, education and support for community members grieving the loss of a loved one.

### Cost of Care

Hospice services are covered under the Medicare Hospice Benefit, Medicaid and many private insurance companies. Regional Hospice provides service based upon need, regardless of one's ability to pay. Aligning with our mission to provide compassionate care, Palliative Care services are offered at little or no cost to the patient.

### Regional Hospice Mission Statement

To provide compassionate care and support to patients with life-limiting illnesses and end-of-life conditions.

## How Hospice Care Is Unique and Special

### Who Qualifies for Hospice Services?

Hospice services are available to patients who have a terminal illness where the goal of treatment is pain management and symptom control. You, a family member, a physician, clergy, or social service agency can make referrals to hospice.

### Hospice Treats the Person

Hospice is an approach to care that emphasizes quality of life. Services are provided in the setting of your home, whether it is a private residence, assisted living or skilled-nursing home.

### The Hospice Team

The patient and family are at the core of the hospice team and the center of all decision making. Services are provided by a team of professionals including the patient's primary physician.

### Services Offered

Nurse case manager  
On-call nursing service, 24 hours a day, 7 days a week  
Home health aide  
Social services  
Spiritual care services  
Medication management  
Medical equipment and supplies  
Massage therapy  
Respite care  
Volunteer visits  
Bereavement and grief support

## Palliative Care Purpose and Services

### Purpose of Palliative Care

Palliative Care provides support for patients struggling with life-limiting illness who may not qualify for hospice care.

Our nurses provide assessment and education in areas of symptom management to promote quality of life for patients living with a life-limiting illness.

Patients benefit from end-of-life planning and discussions to better understand options and prioritize their wishes for care.

Services can be provided while receiving curative treatment.

### Services Offered

Registered Nurse visits for collaboration with patient's primary physician.  
On-call nursing service available 24 hours a day.  
Home health aide visits.  
Social work visits to discuss Advanced Directives and community resources.  
Chaplain visits to provide spiritual and emotional support.  
Volunteer program to assist with patient and family care needs.

*"You matter  
because you are you,  
and you matter  
to the end of your life."*

*Dame Cicely Saunders  
Founder of Hospice Movement*

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